

### CRITERION BENCHMARKING

SURVEYS | DATA | INSIGHTS

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#### **CRITERION BENCHMARKING**

#### **SURVEYS | DATA | INSIGHTS**

#### We're delighted to introduce you to CRITERION Benchmarking.

CRITERION is an exclusive online membership- for workplace experience leaders - with access to peer-to-peer insights into their onsite services.

CRITERION provides real-time answers to the often-asked question – **how do we compare to others**?

CRITERION gives you access to insights both inside and outside your network and eliminates the time and effort devoted to gathering answers through calls and emails.

This presentation is an introduction CRITERION and how it can bring you Surveys, Data, and Insights.

#### Ann McNally

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#### **EXAMPLES OF TOPICS**



#### **EXCLUSIVE MEMBERSHIP**

with access to:

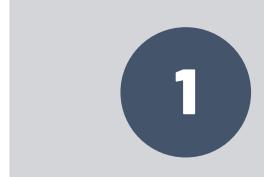
- PRIVATE MEMBER PORTAL
- PRIVATE SURVEYS
- PUBLIC SURVEYS
- POLLS
- LINKEDIN GROUP
- DATA
- INSIGHTS



Return to Work Strategies
Post COVID Best Practices
Amenities Strategies
Foodservice Insights
Breakrooms & Pantries
Policies & Procedures
Investments & Subsidies
Sustainability & ESG
Health & Wellness
Key Performance Indicators
Technology & Innovation
Member Requested Topics

#### **PRICING & PAYMENT SCHEDULE OPTIONS**

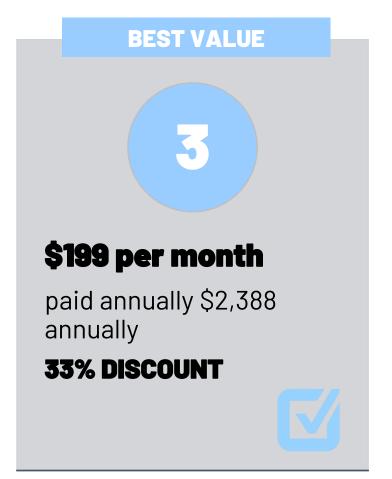




paid monthly, 12 months commitment \$3,588 annually

\$299 per month

\$249 per month paid semi-annually 2 X \$1,494, \$2,988 **16% DISCOUNT** 



#### **USER EXPERIENCE AND WORKFLOW**



#### **SUBSCRIPTION**

- Payment Gateway
- Subscription 1 year, auto renew
  - \$199 p.m. paid annually
  - \$249 p.m. Semi Annual
  - \$299 p.m. paid monthly
- Data Capture
  - Email
  - Name
  - Title
  - Company
  - Sector
  - Geography

#### **COMPLETE SURVEYS**

- Microsoft Forms (PRIVATE)
- Portal Polls (PRIVATE)
- SCAN+(PUBLIC)
- LinkedIn (PUBLIC)
- Monthly survey required from Members
- Specific Surveys/Polls Upon Requests

#### **MEMBER PORTAL**

- Private Portal
- Initial Member Data Capture
- Email as identifier, password
- Conversation Function
- Email Members on new content
- Search/Store by Topic
- Share articles and reports

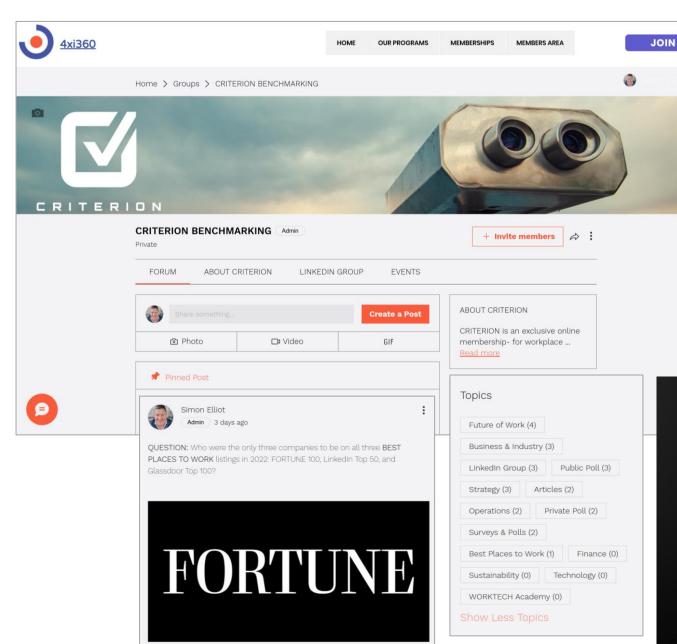
#### **ENGAGEMENT**

- Ongoing Portal Engagement
- CRITERION LinkedIn Group
- Monthly Survey Report
- Quarterly Virtual Insights Review
- Annual Insights Report

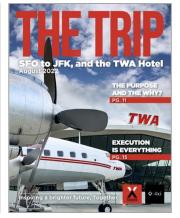
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#### **CRITERION PRIVATE MEMBERS PORTAL**

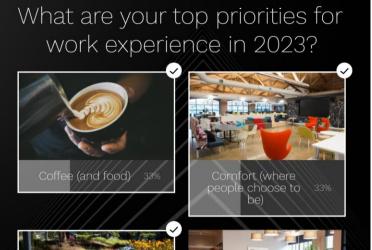








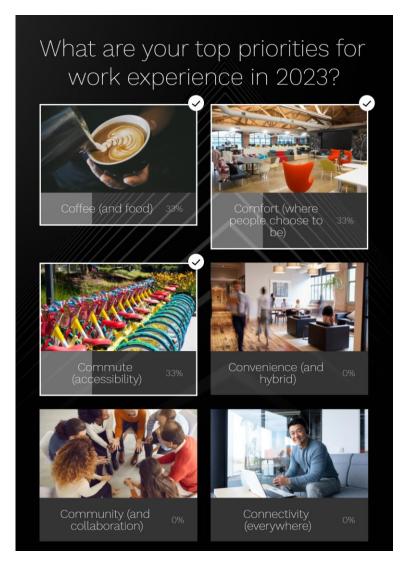




#### **SAMPLE SURVEYS & POLLS**



#### PRIVATE POLLS (PORTAL)



#### **PUBLIC POLLS (SCAN+)**



#### PUBLIC POLLS (LinkedIn)

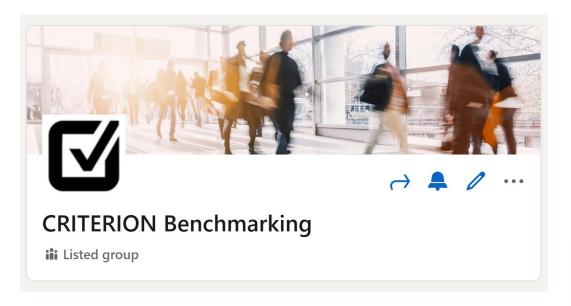


#### **Link to Example Survey here:**

https://forms.office.com/Pages/ShareFormPage.aspx?id= OkljnXOoCkCbJL8JQHPkkwTJ8yncNrpEhodLljgJmSxU0EQ3 TVNJNFRVN1pVTEVQVUY3T05B0DBaVy4u&sharetoken=GH aeuNVVt4lzcSRWG6Vx

#### **CRITERION PRIVATE LINKEDIN GROUP**





CRITERION Benchmarking: How important is coffee to your return to office and magnetization strategy?  You can see how people vote. Learn more		
Very important 🗸	72%	
Somewhat important	10%	
Not important at all	18%	
50 votes • Poll closed • Remove vote		

CRITERION Benchmarking: What's your top p You can see how people vote. Learn more	riority for 2023?
Growth & Retention	32%
Sustainability	13%
Employee & Customer Experience	48%
Right-size Real Estate	6%
31 votes • 2d left • Undo	

CRITERION Benchmarking: To what extent are labor shimpacting your business today?  You can see how people vote. Learn more	ortages
100%, fully staffed, all good	8%
90%+, doing OK	32%
<80%, challenging times •	29%
<70%, Struggling to keep up	31%
62 votes • Poll closed • Remove vote	

LINK: (2) CRITERION

Benchmarking | Groups
|LinkedIn

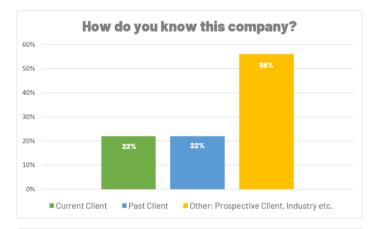
## SAMPLE SURVEY REPORT

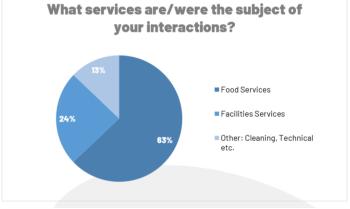


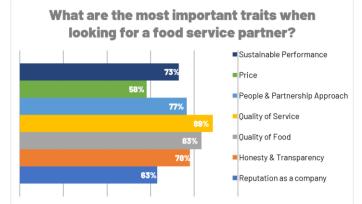


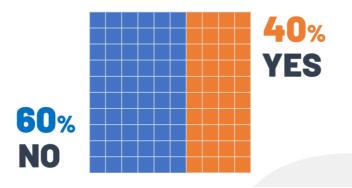














## THE CRITERION ADVANTAGE

360-degree view on how you compare to others A pulse on fundamental workplace issues

Track industry changes and trends

A formal fast way to conduct a quick poll with members

Saved time in gathering data

Access to reports to provide support to strategies existing or new



A Portal that offers white papers and articles

Members
Quarterly (virtual)
Insights Review

Members Annual Trends Report

#### **COMING SOON: 1/23/23**





From return to office strategies, subsidy or not, best practice sharing, how are your peers addressing pressing items in the workplace?

#CRITERION IS A MEMBERSHIP BASED SURVEY AND INSIGHTS PLATFORM PROVIDING GREATER VISIBILITY THAN EVER BEFORE.

JOIN NOW: <u>CRITERION Benchmarking | 4xi Global</u> (4xiconsulting.com)

#### **FAQ'S: CONTACT US IF YOU HAVE MORE!**



#### What is the regular flow of requests for surveys/information?

Members will be required to fill one survey each month – this is necessary so that we have sufficient data points. This will be our standard baseline, however, through the portal and LinkedIn group additional optional requests will be made.

#### How do I access the information?

At the hub of CRITERION is a Private Member Portal which allows Members to log in any time to review materials, insights, current and past surveys, and polls. This flow of information onto the portal will be constant for Members as they choose to log in and look.

We will also send to Members a bi-weekly summary of group updates.

Members will also be invited to join the CRITERION Benchmarking LinkedIn Group where they will have access to public polls and surveys.

We will issue a monthly report, old quarterly virtual briefings, and an annual report. These reports will cover the variety of surveys and polls, including trends and observations during the time window of each.

#### Are the surveys public or private?

All surveys and polls conducted in the CRITERION Member Portal are anonymous and aggregated and private. We are supplementing these insights with public surveys and polls harvested from outside the network including from our LinkedIn Group.

#### What are the benefits of joining CRITERION?

CRITERION provides Members with statistical information and insights to be better able to answer questions and fuel/influence decision making. The ondemand information, monthly surveys, polls, virtual briefings (anonymous), and annual reports will provide you with a powerful set of insights to steer and drive your business forward, whilst saving you and your team a lot of time.

#### Who should join CRITERION?

CRITERION is open to membership for business professionals interested in workplace experience, future of work, amenities management, and those seeking insights into how to positively impact the human experience.

#### How many members are there?

CRITERION is launching in January 2023 and although membership capacity is unlimited, we will maintain its exclusivity by only accepting Members who are responsible for delivering and impacting the human experience in their organization. Out first target is to onboard 100 members in 2023.

#### How much does membership cost?

We have 3 different membership plans: the equivalent of \$199 per month when paid annually in advance, \$249 per month when paid bi-annually in advance, and \$299 when paid monthly. Each pricing plan is a 12-month commitment.



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## THANK YOU!



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